

## PATIENT INSTRUCTIONS FOR PT/OT TELEREHAB

Patient/Client can call or email the office to request a Tele Rehab appointment: 786-259-0300 ext. 103 or email: [Referrals@bolanosassociates.com](mailto:Referrals@bolanosassociates.com) or request appointment from our website at [www.bolanosassociates.com](http://www.bolanosassociates.com).

Patients/Clients may provide Insurance Information to determine if services are covered by carrier. If not we will provide Self Pay Rates. At this time most Workers Compensation Providers are covering Tele Rehab. Prescriptions can also be provided to [Referrals@bolanosassociates.com](mailto:Referrals@bolanosassociates.com) or faxed to 866-665-8671. Office will follow standard protocol to request authorization as needed. Office will advise patient of authorization prior to appointment.

Office will send them Patient Registration Forms, HIPPA Privacy Practice and our COVO 19 Questionnaire. They will confirm appointment time for Evaluation or Treatment.

Patient/Clients will receive an email from Therapist using Doxy.me. Requirements for Patients

- Must use Firefox, Chrome or Safari as a Browser
  - Use Laptop, Computer or Ipad with a Camera
  - May use Android Phone: Chrome Browser or Apple Phone: Safari
  - There is no need to download an application or program
1. Click on the email and this allows Patient/Client to check In
  2. Type in your name
  3. Enable your camera
  4. Therapist will receive queue showing patient is in waiting room
  5. Therapist will be able to send a message if running behind with other patient to allow patient to wait in waiting room
  6. Therapist clicks to start video call and patient will be able to see therapist in screen

Please note that Bolanos Associates Team will also provide Home Exercise Programs and Communication and monitoring for the patients in the Tele Rehab Program.